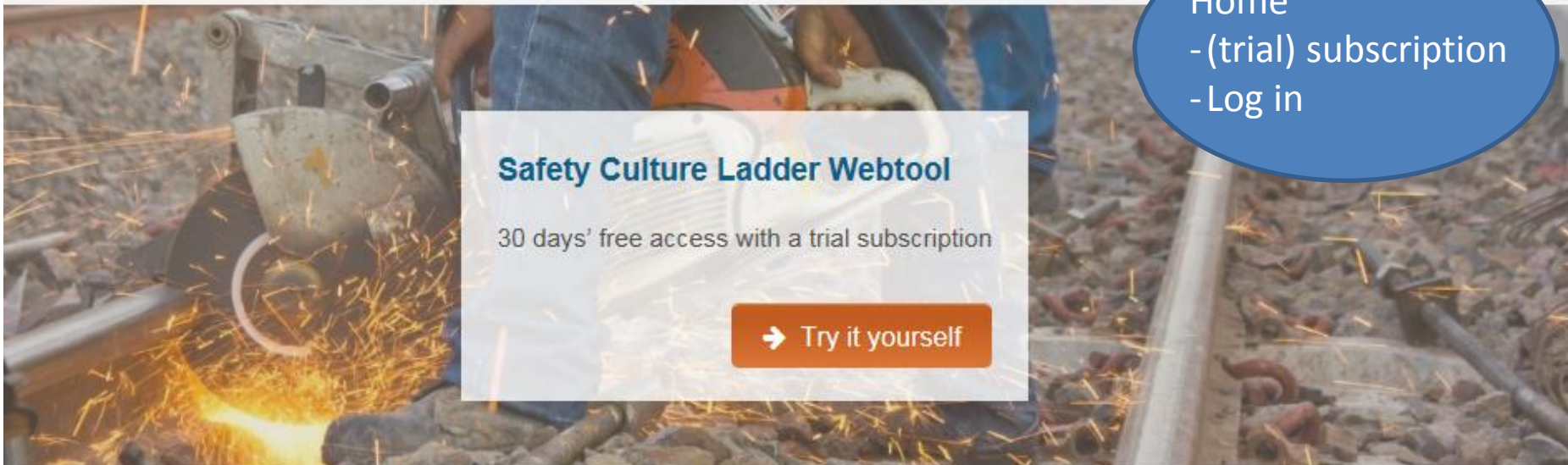




# SAQ Webtool Safety Culture Ladder



Home  
- (trial) subscription  
- Log in

### Safety Culture Ladder Webtool

The Safety Culture Ladder is a certification scheme for the purpose of assessing, measuring and continuously improving safety awareness and safety-conscious working practices. With the Safety Culture Ladder, NEN has also developed a Safety Culture Ladder Webtool. Companies can use the webtool to formulate a self-declaration.

### ? The questionnaire

The questionnaire for the Safety Culture Ladder self-declaration (SAQ) is drawn up in accordance with the Safety Culture Ladder certification scheme. Six aspects of company organization are the

[www.veiligheidsladder.org](http://www.veiligheidsladder.org)  
or: [www.webtoolveiligheidsladder.nl](http://www.webtoolveiligheidsladder.nl)



### Benefits of Safety Culture Ladder Webtool

- ✓ Easy to send SAQ invitations
- ✓ Clear reports
- ✓ Clear result with your rung on the ladder

## Safety Culture Ladder Webtool

### Safety Culture Ladder Webtool

The Safety Culture Ladder is a certification scheme for the purpose of assessing, measuring and continuously improving safety awareness and safety-conscious working practices. With the Safety Culture Ladder, NEN has also developed a Safety Culture Ladder Webtool. Companies can easily use this webtool to formulate a self-declaration.

Try 'Safety Culture Ladder Webtool' now for 30 days at no charge

→ Try it yourself

### Subscription for the Safety Culture Ladder Webtool

Take out a subscription now and receive your login details immediately!

#### Trial subscription

Request 30-day trial subscription. Free trial. Stops automatically, no obligation to buy.

Order now

#### Regular subscriptions

Yes, I would like a subscription to Safety Culture Ladder Webtool. When you order, you are the company administrator and you can create questionnaires and send them to colleagues.

Choose a subscription

Order now



### About the Safety Culture Ladder

The Safety Ladder offers frameworks for working safely to companies that are active in various sectors. No distinction is made here between clients, contractors or suppliers. The Safety Ladder is intended as a measure for encouraging companies and their suppliers to be aware of safety and to work safely. More information on: [www.veiligheidsladder.org](http://www.veiligheidsladder.org).

### Free email newsletter Arbomail

Would you like to receive the latest news about occupational safety standards and tools? If so, subscribe to the free Arbomail newsletter. Arbomail appears 12x per year.

Email address

Register

### Contact with NEN

+31 (0)15 2 690 391  
Mon. to Fri. from 08.30 a.m. - 5.00 p.m.  
klantenservice@nen.nl



Home >

## Log in

Username (email address)

Password

Log in

Forgotten your password? [Click here.](#)

Request subscription? [Click here.](#)

Log in with email adress and password

Forgotten your password? Click below and you receive an email to change it.



## Get started with the Safety Culture Ladder Webtool

As company administrator, you can distribute the Safety Culture Ladder questionnaire among your colleagues. Click top right on the link [Administration](#) to start. On this administration page, you can add questionnaires and respondents. When a respondent has completed the questionnaire, the outcomes can be seen in the results.

*Add your own details to those of the respondents if you want to fill in the questionnaire yourself.*

### Background information

The Safety Culture Ladder is a certification scheme for the purpose of assessing, measuring and continuously improving safety awareness and safety-conscious working practices. With the Safety Culture Ladder, NEN has also developed a Safety Culture Ladder Webtool. Companies can easily use this webtool to formulate a self-declaration. The webtool is what is known as a **SAQ (Self Assessment Questionnaire)**. By answering questions, you can see which rung of the ladder your company is on.

### Structure of questionnaire

This questionnaire for the Safety Culture Ladder self-declaration (SAQ) is drawn up in accordance with the Safety Culture Ladder certification scheme. The **six aspects of company organization** are the main subjects of the questionnaire:

- Leadership and commitment
- Policy and strategy
- Organization and contractors
- Workplace and procedures
- Deviations and communication
- Audits and statistics

Each main subject (aspect of company organization) has a number of secondary subjects (characteristics). The main subject and secondary subject are given with each question.

The questionnaire has 233 questions. You can **stop and save at any time**, and then continue later.

The questionnaire contains **multiple-choice questions**. Each question is a statement with two or four possible answers. There are yes/no questions and questions for which you have to choose whether they are completely, mostly, partly or not at all applicable to your organization.

## Safety Culture Ladder Webtool

### CHOOSE A QUESTIONNAIRE

There are no questionnaires available for you.

[To administration](#)



To get started?

Go to administration



**Logged in as**  
 Jacqueline Vreeburg  
**Role(s)**  
 User, Business administrator

- Overview
- **My questionnaires**
- Questionnaires
- **My user**
- Change data
- **My organization**
- Change data
- User management

## Overview of data

### QUESTIONNAIRES

all questionnaires

test jv4

Deadline: 11-05-2017



- started
- finished
- no reaction

View details

test jv5

Deadline: 10-05-2017



- started
- finished
- no reaction

View details



New questionnaire

### PERSONAL DETAILS

change

Name	Mevrouw Jacqueline Vreeburg
Username	jacqueline.vreeburg
Password	<a href="#">Change password</a>
Function	Not known.

Step 1: add a new questionnaire

### ORGANIZATION DETAILS

change

Customer number	Not known.
Name	NEN



**Logged in as**

Jacqueline Vreeburg

**Role(s)**

User, Business administrator

→ Overview

🏠 **My questionnaires**

→ Questionnaires

👤 **My user**

→ Change data

🏢 **My organization**

→ Change data

→ User management

## Add questionnaire

Details of questionnaire

📊 Calculator tool: minimal response

💾 Save

🏠 Return to overview

**Title \***

For ex.: Questionnaire autumn 2017

**Final response date \* ⓘ**

**Minimum number of respondents at board/management/staff level \***

click on the calculator: 📊

**Minimum number of respondents at implementing level \***

click on the calculator: 📊

**Standard language for respondents \* ⓘ**

Nederlands

**Comments ⓘ**

Fill in details of your questionnaire:

- Final response date
- Language
- Number of respondents



The new questionnaire has been created; you can add respondents below.

Home > Administration > Questionnaires > Presentatie Tennet

**Logged in as**

Jacqueline Vreeburg

**Role(s)**

User, Business administrator

→ Overview

📊 **My questionnaires**

→ Questionnaires

👤 **My user**

→ Change data

🏢 **My organization**

→ Change data

→ User management

## Presentatie Tennet

☰ Overview

✉ Respondents

📊 Results

Click on the button below to add respondents. You can add or import respondents manually using an Excel file. You can then send these respondents an invitation.

✉ Add respondents

Step 2  
Add or import  
respondents

✎ Process

🗑 Remove

🏠 Return to overview

**Done on:**

12 juni 2017

**Final response date:**

21 september 2017

**Number of respondents:**

0

**Min. number of respondents:**

30

**Standard language:**

English





Logged in as

Jacqueline Vreeburg

Role(s)

User, Business administrator

→ Overview

📄 My questionnaires

→ Questionnaires

👤 My user

→ Change data

🏢 My organization

→ Change data

→ User management

## Add respondent

Respondent details

Add to questionnaire(s)

Save

Return to overview

Gender

Mr

Mrs

Initials

J.G.V.M.

First name

Maria, Henk, ...

Infix

van, de, van der, ...

Last name

Janssen, Vries, ...

Email address \*

name@example.com

Function level \*

Please make a selection

Office \* ⓘ

Department \*

Enter data respondents



The new respondent has been created.

Home > Administration > Questionnaires > Presentatie Tennet

Logged in as

Jacqueline Vreeburg

Role(s)

User, Business administrator

Overview

My questionnaires

Questionnaires

My user

Change data

My organization

Change data

User management

## Presentatie Tennet

Overview

Respondents

Results

Add respondent

Import respondents

Select respondents

Select: [All](#) | [Without invitation](#) | [Without reminder](#) | [Remove selection](#)

### Respondents

<input type="checkbox"/>	Name	Email	Office	<input type="checkbox"/>	<input type="checkbox"/>	Status
<input type="checkbox"/>	Jacqueline Vreeburg	jacqueline.vreeburg@...	delft	×	×	no reaction



Send invitation

Send reminder

Process

Remove

Return to overview

Done on:

12 juni 2017

Final response date:

21 september 2017

Number of respondents:

1

Min. number of respondents:

### Step 3

Select respondents and add selection to the questionnaire



Home > Administration > Select respondents

**Logged in as**

Jacqueline Vreeburg

**Role(s)**

User, Business administrator

→ Overview

📄 **My questionnaires**

→ Questionnaires

👤 **My user**

→ Change data

🏢 **My organization**

→ Change data

→ User management

## Respondents

Search for name or email address of respondent

<input type="checkbox"/>	Name	Email	Office
<input type="checkbox"/>	John Doe	john.doe@example.com	HQ
<input type="checkbox"/>	Linda de Haan	lhaan.nen@gmail.com	Local
<input type="checkbox"/>	Linda de Test	linda.dehaan@nen.nl	Location
<input type="checkbox"/>	Maria von Trapp	maria@vontrapp.au	Salzburg
<input checked="" type="checkbox"/>	Jacq Vreeburg	jacqueline.vreeburg@nen.nl	delft

New respondent

+ Add selection

🏠 Back to questionnaire



### About the Safety Culture Ladder

The Safety Ladder offers frameworks for working safely to companies that are active in various sectors. No distinction is made here between clients, contractors or suppliers. The Safety Ladder is intended as a measure for encouraging companies and their suppliers to be aware of safety and to work safely.

More information on: [www.veiligheidsladder.org](http://www.veiligheidsladder.org).

### Free email newsletter Arbomail

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Email address

Register

### Contact with NEN

☎ +31 (0)15 2 690 391

Mon. to Fri. from 08.30 a.m. - 5.00 p.m.

✉ [klantenservice@nen.nl](mailto:klantenservice@nen.nl)



Logged in as  
Jacqueline Vreeburg  
Role(s)  
User, Business administrator

- Overview
- My questionnaires
- Questionnaires
- My user
- Change data
- My organization
- Change data
- User management

Return to overview

## Send invitation or reminder

Invitation

Reminder

### Send invitation

Language English

To:

jacqueline.vreeburg@nen.nl

Subject:

Invitation: complete the questionnaire Safety Ladder for your organization: NEN

Explanatory notes:

Send invitation

Update example

### Voorbeeldweergave

To: jacqueline.vreeburg@nen.nl

Subject: Invitation: complete the questionnaire Safety Ladder for your organization: NEN

Dear Jacq Vreeburg,

The Safety Ladder is a certification scheme for the purpose of assessing, measuring and continuously improving safety awareness and safety-conscious working practices. With the Safety Ladder, NEN has also developed a Safety Ladder Webtool. This webtool is self-explanatory. On the basis of a number of questions, the safety culture within your company is tested.

You are invited to complete this questionnaire for your organization. Completing this questionnaire will take up around 45 minutes of your time. Should you not be able to finish the questionnaire in one session, you can save the intermediate responses. Next time, you can continue where you left off.





The respondents receive an email with a link to the questionnaire

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

From: NEN <noreply@nen.nl>  
To: Jacqueline Vreeburg  
Cc:  
Subject: Invitation: complete the questionnaire Safety Ladder for your organization: NEN

10:47

## Invitation: complete the questionnaire Safety Ladder for your organization: NEN

Dear Jacq Vreeburg,

The Safety Ladder is a certification scheme for the purpose of assessing, measuring and continuously improving safety awareness and safety-conscious working practices. With the Safety Ladder, NEN has also developed a Safety Ladder Webtool. This webtool is self-explanatory. On the basis of a number of questions, the safety culture within your company is tested.

You are invited to complete this questionnaire for your organization. Completing this questionnaire will take up around 45 minutes of your time. Should you not be able to finish the questionnaire in one session, you can save the intermediate responses. Next time, you can continue where you left off.

Please be so kind as to complete the questionnaire **before 21 september 2017**.

To start up the questionnaire, just click on the link below:

<https://www.webtoolveiligheidsladder.nl/en/webtool/vragenlijst/deelnemen/105/43/7wwcqhle>

## Safety Culture Ladder Webtool

The Safety Culture Ladder is a certification scheme for the purpose of assessing, measuring and continuously improving safety awareness and safety-conscious working practices. With the Safety Culture Ladder, NEN has also developed a Safety Culture Ladder Webtool. Companies can easily use this webtool to formulate a self-declaration. The webtool is what is known as a **SAQ (Self Assessment Questionnaire)**. By answering questions, you can see which rung of the ladder your company is on.

### Structure of questionnaire

This questionnaire for the Safety Culture Ladder self-declaration (SAQ) is drawn up in accordance with the Safety Culture Ladder certification scheme. **The six aspects of company organization** are the main subjects of the questionnaire:

- Leadership and commitment
- Policy and strategy
- Organization and contractors
- Workplace and procedures
- Deviations and communication
- Audits and statistics

Each main subject (aspect of company organization) has a number of secondary subjects (checkboxes). The main subject and secondary subject are given with each question.

The questionnaire has 233 questions. You can **stop and save at any time**, and then continue later.

The questionnaire contains **multiple-choice questions**. Each question is a statement with two or four possible answers. There are yes/no questions and questions for which you have to choose whether they are completely, mostly, partly or not at all applicable to your organization.

For each question, there is a **comments field**. If you wish, you can use this to comment on your answer. To the right of each question there is an **explanation** of the question.

[Start the questionnaire](#)

Start the questionnaire

[← Previous question](#)[Next question >](#)[Save + stop](#)

## Leadership and involvement

### → Management interest

All managers actively participate in an H&S consultation by (operational) employees.

- completely
- mostly
- partly
- not
- do not know

#### Comments

### EXPLANATORY NOTES

Employees themselves discuss H&S (behavioural) issues (better working method, study into more suitable personal protection equipment, organising training, etc.) with the manager. The auditor tests this on the basis of the number of visited projects. The sample includes at least the operational line and various levels of the organisation.

[← Previous question](#)

Question 14 of 233

[Next question >](#)[→ To completion](#)



[← Previous question](#)

[Next question >](#)

[Save + stop](#)

## Leadership and involvement

### → Employee involvement

The management performs random checks, usually after a serious accident, to determine whether employees comply with the rules.

- yes
- no
- do not know

Comments

### EXPLANATORY NOTES

The management takes corrective measures if it is ascertained that rules are not observed. These measures usually take the form of sanctions, stricter rules, re-instruction, etc.

[← Previous question](#)



Question 19 of 233

[Next question >](#)

[> To completion](#)





Logged in as  
Jacqueline Vreeburg  
Role(s)  
User, Business administrator

- Overview
- My questionnaires
- Questionnaires
- My user
- Change data
- My organization
- Change data
- User management

## Presentatie Tennet

- Overview
- Respondents
- Results



View all results

- Process
- Remove
- Return to overview

Done on:  
28 maart 2017

Final response date:  
3 april 2017

Number of respondents:  
1

Min. number of respondents:  
30

View all results

### About the Safety Culture Ladder

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Email address

Register



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User, Business administrator

- Overview
- My questionnaires
- Questionnaires
- My user
- Change data
- My organization
- Change data
- User management

## Presentatie Tennet

Overview
Respondents
Results

Management, Operations
 4 offices selected
4 departments selected

### Overview of scores

Scores below are based on the results of 1 questionnaire(s) completed by employees within your organization.

Download results as PDF

Company aspect	Score	Rang 2	Rang 3	Rang 4	Rang 5	Characteristic	Rang score 2	Rang score 3	Rang score 4	Rang score 5
Leadership and involvement	2270	X	X	X	X	Management interest	80 / 200	285 / 600		
						Employee involvement	210 / 450	120 / 300		100 / 450
						Performance reward	90 / 150		0 / 150	0 / 150
Policy and strategy	540	✓	X	X	X	Causes of accidents	50 / 100	22 / 200	180 / 300	80 / 300
						Profitability and consistency	60 / 100	120 / 200	125 / 300	180 / 300
Organisation and contractors	1552	X	X	X	X	Contractors	180 / 300	216 / 600	300 / 450	80 / 450
						Competence and training	40 / 200	116 / 300	300 / 400	180 / 400
						H&S department	0 / 50	80 / 150	120 / 150	80 / 100
Workplace and procedures	945	X	X	X	X	Work planning	72 / 150	240 / 300	380 / 600	180 / 300
						Workplace safety	0 / 150	0 / 450	0 / 450	0 / 300
						Procedures	20 / 100	0 / 150	56 / 150	20 / 100
Devotions and communication	2410	X	X	X	X	Reporting of incidents	0 / 150	240 / 300	240 / 300	192 / 300
						Investigation of incidents	80 / 200	120 / 300	120 / 300	64 / 100
						Follow-up of incidents	110 / 200	40 / 100	148 / 250	130 / 200
						Daily control	80 / 100	152 / 200	120 / 200	104 / 150
						Meetings	80 / 100	72 / 100	180 / 300	140 / 200
Audits en statistieken	796	✓	✓	✓	✓	Audits and reviews	46 / 80	100 / 100	100 / 100	150 / 150
						Trends and statistics	100 / 100	100 / 100	100 / 100	100 / 100
<b>Total score</b>	<b>8816</b>	<b>Rang 1</b>								

- Process
- Remove
- Return to overview

Done on:

Overview of scores

Click on one of the characteristics and see the answers and notes given by the respondents

Management, Operations

delft, HQ, Locatie A, Salzburg

Afdeling X, Child management, Sales, sps



Company aspect	Score	Rung 2	Rung 3	Rung 4	Rung 5	Characteristic	Rung score 2	Rung score 3	Rung score 4	Rung score 5
Leadership and involvement	2270	✗	✗	✗	✗	Management interest	80 / 200	288 / 600	408 / 600	240 / 400
						Employee involvement	210 / 450	120 / 600	300 / 600	330 / 450
						Performance reward	90 / 150	204 / 450	0 / 150	0 / 150
Policy and strategy	840	✓	✗	✗	✗	Causes of accidents	80 / 100	32 / 200	180 / 300	80 / 300
						Profitability and continuity	60 / 100	120 / 200	128 / 300	160 / 300
Organisation and contractors	1552	✗	✗	✗	✗	Contractors	180 / 300	216 / 600	300 / 450	60 / 450
						Competence and training	40 / 200	116 / 200	200 / 400	160 / 400
						H&S department	0 / 50	80 / 150	120 / 150	80 / 100
Workplace and procedures	948	✗	✗	✗	✗	Work planning	72 / 150	240 / 300	360 / 600	180 / 300
						Workplace safety	0 / 150	0 / 450	0 / 450	0 / 300
						Procedures	20 / 100	0 / 150	56 / 150	20 / 100
Deviations and communication	2410	✗	✗	✗	✗	Reporting of incidents	0 / 150	240 / 300	240 / 300	192 / 300
						Investigation of incidents	80 / 200	120 / 200	120 / 300	64 / 100
						Follow-up of incidents	110 / 200	40 / 100	148 / 250	130 / 200
						Daily control	80 / 100	152 / 200	120 / 200	104 / 150
						Meetings	80 / 100	72 / 100	180 / 300	140 / 200
Audits en statistieken	796	✓	✓	✓	✓	Audits and reviews	46 / 50	100 / 100	100 / 100	150 / 150
						Trends and statistics	100 / 100	100 / 100	100 / 100	100 / 100
<b>Total score</b>	<b>8816</b>	<b>Rung 1</b>								

Scores:  
 Green: achieved  
 Red: not achieved

Total score: your rung on the SCL



**Logged in as**  
 Jacqueline Vreeburg  
**Role(s)**  
 User, Business administrator

- Overview
- **My questionnaires**
- Questionnaires
- **My user**
- Change data
- **My organization**
- Change data
- User management

## Characteristic: Management interest ▾

[Back to results](#)

Answers

Criterion	Rung	Score	Explanatory notes
The Board regularly consults with (operational) employees on the H&S policy following (potentially) serious accidents.	T2	80	
The Board regularly discusses objectives, priorities, progress and results of H&S with managers.	T3	80	
The Board holds meetings with sector representatives.	T4	0	
The Board in any event discusses accidents and H&S behavioural issues with the sector.	T4	120	
The Board integrates its H&S policy with that of all (in)directly involved parties with whom structural cooperation takes place.	T5	160	
The Board regularly discusses the H&S policy with an advisory body of the (operational) employees.	T3	0	
The advisory body contributes towards improving the desired H&S behaviour. This advisory body focuses in particular on the implementation of H&S improvement actions.	T3	96	
The Board regular consults with (operational) employees on H&S.	T4		
The consultation with (operational) employees comprises at least H&S incidents and H&S behavioural issues.			
The executive management uses integrated H&S plans in projects.			
The management organises H&S consultations and discusses H&S issues with (operational) employees at all levels.			
The consultations take place according to a predetermined and stipulated schedule.	T3	32	
Subjects that are at least discussed during the consultations are: H&S behavioural objectives, achieved results, (serious) accidents and bottlenecks.	T3	80	
All managers actively participate in an H&S consultation by (operational) employees.	T4	160	

